

INSTRUCTIONS

IMPORTANT

- All claims must be reported to Intrepid 24/7™ within 90 days of occurrence.
- Written proof of claim must be submitted to Intrepid 24/7™ within 90 days of occurrence.
- You are responsible for all fees charged for any supporting documentation.
- Failure to complete and sign this form in its entirety or submit supporting documentation will delay claim processing.

CLAIMS SUBMISSION

- Complete all sections and ensure this form is signed before submitting to Intrepid 24/7™ with all invoices, physician and medical reports detailing treatment and treatment dates, and prescription pharmacy receipts. Keep copies for your records.
- Claimants must attach a copy of the emergency room report and all hospital records if treated at a hospital.

SECTION A: CLAIMANT

STUDENT NAME

Last Name		First Name		Date of Birth (DD/MM/YYYY)	
Policy Number	Group Number	ID Number	Enrollment Date (DD/MM/YYYY)	Arrival Date in Canada (DD/MM/YYYY)	
<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Non-binary	<input type="checkbox"/> Undisclosed	Educational Institution	Country of Origin

CLAIMANT'S ADDRESS WHILE IN CANADA

Unit	Street	City	Province	Postal Code
Telephone	Mobile	Email		

DETAILS OF FAMILY PHYSICIAN IN COUNTRY OF ORIGIN (IF AVAILABLE)

Full Name		Clinic Name or Practice			
Unit	Street	City	Country	Postal Code	
Telephone	Fax				

DETAILS OF TREATING PHYSICIAN IN CANADA

Full Name		Clinic Name or Practice			
Unit	Street	City	Province	Postal Code	
Telephone	Fax				

SECTION B: OTHER INSURANCE COVERAGE

Does the claimant currently have provincial or government coverage of any kind? Yes No

If yes, provide the name of the provincial or government agency providing coverage:

Is the claimant covered by another medical or travel insurance policy (including coverage through a spouse, parent, or guardian?) Yes No

If yes, please provide details of other insurance company coverage below.

<input type="text"/>	<input type="text"/>
----------------------	----------------------

Full Name

Insurance Company

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------

Employer Name (if applicable)

Policy/Plan Number

Employer Group Number (if applicable)

ID/Certificate Number

Employer Phone (if applicable)

SECTION C: CLAIM INFORMATION

Description of claimant's sickness or injury (if this space is insufficient, additional information can be attached):

Date symptoms first appeared or injury occurred (MM/DD/YY):

Has the claimant ever been treated for this, or a similar or related, condition before? Yes No

Date claimant first saw a physician for this, or a similar or related, condition (MM/DD/YY):

Please provide all dates of treatment and list all medications taken for this, or a similar or related, condition before the effective date of the policy:

Treatment Date (MM/DD/YY)	Medication
<input type="text"/>	<input type="text"/>

SECTION D: EXPENSES CLAIMED

Name of Provider	Reason for visiting the doctor & Diagnosis	Date of Service (MM/DD/YY)	Amount Billed (\$)	Amount Paid (\$)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

SECTION E: AUTHORIZATION AND CERTIFICATION

Markel Syndicate Management Limited ("Markel"), Intrepid 24/7™ ("Intrepid"), its agents, and administrators, are obliged to collect and retain certain personal and/or health information about you in connection with your insurance coverage. We use and disclose this information only for the purposes of administering your policy/policies of insurance, providing customer service, and in assessing and paying claims. We are committed to protecting the privacy, confidentiality, and security of the personal information we collect, use, retain, and disclose. Your personal information will be used only for the purposes of providing you with the requested insurance services. Markel's and Intrepid's complete privacy policies are available upon request.

I authorize any doctor, medical practitioner, hospital, facility providing medical or health-related services, third-party administrator, provincial plan, and any other insurer to release and exchange with Markel, Intrepid, or its representatives, any information (including personal health data and records) required to process this claim. I authorize any third party providing me with assistance in this claim process to have access to any and all relevant claims information related to the adjudication of my claim with Markel and Intrepid. I authorize Intrepid to coordinate the payment of benefits with any insurance carriers that may have a liability for this claim and assign to Markel and Intrepid any benefits payable from any other sources for losses covered under this policy, and authorize and direct such payers to forward payment directly to Markel and Intrepid. I confirm below by my signature that I am authorized to act on behalf of any of my dependants for these purposes. A photocopy of this authorization shall be as valid as the original.

I certify that the information provided in connection with this claim is complete, true, and accurate.

Full name of Insured (please print):

If Insured is a minor, full name of parent or legal guardian (please print):

Signature of Insured (if a minor <16, signature of parent or legal guardian):

Signature of policyholder of other insurance in Section B, if applicable:

SECTION F: AUTHORIZATION TO PAY

This claim is payable to:

Insured at the address in Section A above Parent/Guardian Hospital/Clinic Physician Other

If applicable, I authorize payment of this claim to (please print):

Date signed (MM/DD/YY):

IN THE EVENT OF AN EMERGENCY PLEASE CONTACT INTREPID 24/7™ IMMEDIATELY AT:

1.866.883.9787

toll-free from Canada and the USA

e-mail: intrepid@intrepid247.com

+1 416.640.7865

collect where available

CLAIMS SUBMISSION:

Intrepid 24/7™

150 King St West, Suite 602 - PO Box 75,

Toronto ON M5H 1J9

claims@intrepid247.com

1.866.883.9485

toll-free from Canada and the USA

+1 416.640.7862

collect where available