

DIRECT BILLING MADE SIMPLE

studyinsured™

NEED TO SEE A DOCTOR? FOLLOW THESE STEPS:

1. VISIT ONE OF THE FOLLOWING LOCAL CLINICS

Cottonwood Medical Clinic	12005 238b St, Maple Ridge, BC, V4R 1W1	604.476.9705	MAP
Dr. Hendrik Henstock (Mageta Health Medical Clinic)	20528 Lougheed Hwy, Maple Ridge, BC, V2X 2P8	604.465.1100 x 106	MAP
New Pitt Meadows Medical Clinic	12181 Harris Rd, Pitt Meadows, BC, V3Y 2E9	604.465.4911	MAP

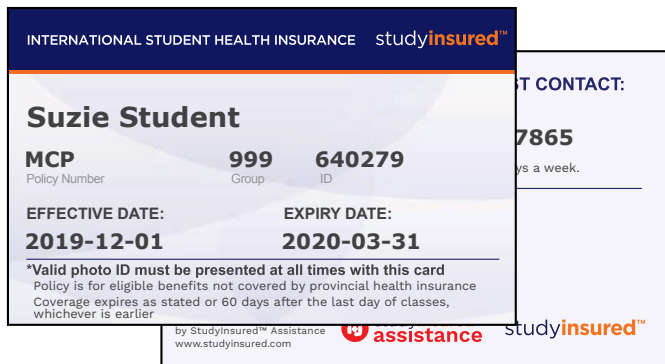


IMPORTANT: IF YOU NEED EMERGENCY MEDICAL ATTENTION, ALWAYS CALL STUDYINSURED™ ASSISTANCE AT 1.866.883.9787 AND GO TO THE HOSPITAL. YOU WILL NEED TO SUBMIT A CLAIM. IF YOU DO NOT CALL STUDYINSURED™ ASSISTANCE YOUR CLAIM MAY ONLY BE REIMBURSED AT 80%.

2. SHOW YOUR INSURANCE WALLET CARD AND PHOTO ID

OR

3. SKIP THE WAITING ROOM AND USE OUR VIRTUAL HEALTH SERVICE



Call StudyInsured Assistance™ at **1.866.883.9787** to request the virtual health service.

We'll help arrange your appointment to speak with a doctor from the comfort of your own home, via secure video chat.

Want more detailed instructions? [Read more here.](#)

QUESTIONS? CONTACT STUDYINSURED™ ASSISTANCE: 1.866.883.9787

NOTE: If you are covered under provincial health insurance (eg: MSP, AHCIP) you must present your provincial health card.

PLEASE CONTACT STUDYINSURED™ ASSISTANCE AT **1.866.883.9787** IF YOU REQUIRE:

- Surgery or major diagnostic testing (ultrasounds, MRI, CAT scans, etc)
- Ongoing care that requires 3 or more visits for the same diagnosis
- Care for any condition that began before the effective date on your insurance card
- Care for medically complex cases
- Care for accidents or injuries involving another party or insurance
- Care for chronic conditions (allergies, diabetes, asthma, hypertension, etc)
- **NOT COVERED:** Treatment that is non-emergent, elective, routine care, or cosmetic (acne, hair loss, warts, etc)

PLEASE SEE POLICY DOCUMENT FOR FULL DETAILS OF COVERAGE.